

Appendix C 2023-24 Service Level Performance Indicators

<b>Scrutiny Committee: Highways &amp; Transport (4)</b>					
PI Number	Performance Indicator	Directorate	If this PI is reported in Corporate Plan, PI number is given	Targets	
				2022-23 Q4 Outturn	2023-24 target
<b>Service Area: N/A</b>					
PI 84	Condition of Principal roads <b>(Targeted)</b>	Place	PI 29	2% (Target 3%) Smaller is better	3%
PI 85	Condition of Non Principal roads <b>(Targeted)</b>	Place	PI 29	6% (Target 7%) Smaller is better	7%
PI 86	Condition of Unclassified roads <b>(Targeted)</b>	Place	PI 29	26% (Target 27%) Smaller is better	26%
PI 108	Public Satisfaction with Highways and Transport Services <b>(Targeted)</b>	Place	no	Q3 46% (Target 52%)	52% <i>Approval pending</i>

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